

**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

Ref: GRF/Burla/Div/BNED/ (Final Order)/ 1919 (4)

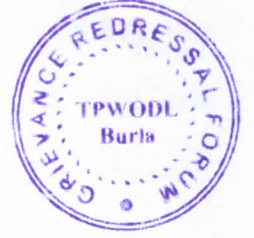
Date: 31/08/24

Present:

Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/517/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		President Pani Panchayat, Gopipali C/O- Nityananda Bagar At-Gopipali Po-Charpali, Barpali Dist-Jharsuguda-768211		4170-0106-0428	9556798280
3	Respondent/s	E.E., BNED, TPWODL & S.D.O (E),Belpahar		Division B.N.E.D, TPWODL, Brajrajnagar	
4	Date of Application	22.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
15. Others (Specify) -X					
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	22.08.2024			
9	Date of Order	31/08/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Place of Camp: ESO Office, Bandbahal, TPWODL



Appeared

For the Complainant- President Pani Panchayat, Gopipali

For the Respondent - E.E., BNED, TPWODL
&
SDO(Electrical), Belpahar, TPWODL.

GRF Case No- BRL/517/2024

President Pani Panchayat, Gopipali
Represented by Nityananda Bagar
At-Gopipali
Po-Charpali, Barpali
Dist-Jharsuguda
Con No-4170-0106-0428

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Nityananda Bagar on behalf of President Pani Panchayat, Gopipali has appeared in the hearing on Dt. 22.08.2024 at the camp held at ESO Office, Bandbahal and submitted a written complaint wherein he has stated about billing dispute & requested to revise/rectify the same.

SUBMISSION OF OPPOSITE PARTY

The opposite party has submitted billing abstract from Jun 2013 to July 2024, a PVR carried out on Dt.27.08.2024 & photocopy of meter has been submitted in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-IPA consumer having CD of 15HP with date of initial power supply on Dt.27.06.2013 as seen from FG/Samadhan App. The complainant has raised objection on billing dispute as mention in GIST with prayer to revise the bill. Verification has been done & found that there is no scope/merit in this case. This Forum has convinced to the complainant about the billing in presence of the opposite party. After convincing, the complainant has agreed to pay the outstanding dues but through instalments with the declaration of withdrawal the case from this Forum.

Hence, the instance case petition is hereby dismissed with the direction to opposite party to allow suitable instalments to clear the dues to the complainant on keeping written approach for the same but not to disconnect the power supply to protect the standing crops at present at site but initiated for recovery of the dues time to time.

Accordingly, the case is disposed of.

B. Mahapatra)
(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum

Final Order (GRF Case No BRL/517/2024)
TPWODL, Burla - 768017

(A.P. Sahu)
Member (Finance)
Member

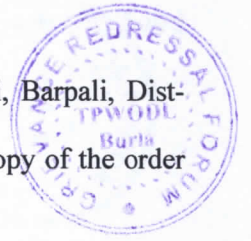
Grievance Redressal Forum
TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017


Copy to: -

1. President Pani Panchayat, C/O-Nityananda Bagar Gopipali, At-Gopipali, Po-Charpali, Barpali, Dist- Jharsuguda
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.



“If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums.”

This Order can be accessed on OERC website, www.orierc.org under the “head “Cases-> “GRF”.)


President
Grievance Redressal Forum
TPWODL, Burla - 768017